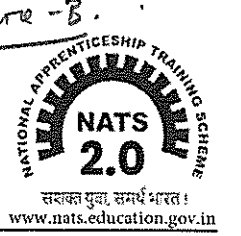




Annexure -B.

व्यावहारिक प्रशिक्षण बोर्ड (पूर्वी क्षेत्र)
BOARD OF PRACTICAL TRAINING (EASTERN REGION)
उच्चतर शिक्षा विभाग, शिक्षा मंत्रालय, भारत सरकार
UNDER MINISTRY OF EDUCATION, GOVT. OF INDIA, DEPARTMENT OF HIGHER EDUCATION



Ref. No.: BOPTER/NATS/TPA/2024-25/

Date: 30/06/2025

To,

All Training Establishments
Under Jurisdiction of BOPT (Eastern Region)
Kolkata

Subject: Advisory Regarding Use of Credentials and Oversight of Activities by Empanelled Third Party Aggregators (TPAs)

Dear Sir/Madam,

Greetings from the Board of Practical Training (Eastern Region), Kolkata.

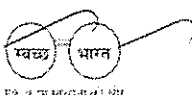
This organisation is entrusted with the implementation of the Apprentices Act, 1961 across the Eastern Region of India and strives to ensure smooth and compliant engagement of apprentices under the National Apprenticeship Training Scheme (NATS). In order to assist establishments in facilitating apprentice engagement, contract creation, and claim processing, sources of Third-Party Aggregators (TPAs) have been sought by some establishment purely for ease of operational processes.

It is important to note that while TPAs are assigned by establishment to support them, the responsibility of maintaining the integrity and correctness of all entries and actions on the NATS portal remains solely with the respective establishments. It has come to our notice that, in some instances, establishments have shared their login credentials and other sensitive information with TPAs in good faith. Unfortunately, in certain cases, these credentials have allegedly been misused, leading to questionable activities such as unauthorized apprentice enrolments and manipulation of data.

Furthermore, there have been reports of TPAs using temporary or unauthorised email IDs and mobile numbers during apprentice enrolment and contract creation processes. This has led to a situation where enrolled candidates have denied ownership of the contact details associated with their profiles, raising serious concerns about authenticity and data integrity.

In view of the above, the following advisory is issued for strict compliance:

1. **Establishments are solely responsible** for all activities carried out through their accounts on the NATS portal, even if such actions are performed by TPAs or any other intermediaries on their behalf. The registered contact person representing the establishment as per NATS portal shall be solely held responsible of correct data upload on NATS portal.
2. **Credentials should be safeguarded strictly.** If shared with others, the establishment shall do so at their own risk.
3. **Regular verification and audit** of all apprentice-related activities performed through the establishment's account is essential to avoid discrepancies or fraudulent practices.





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4. **Use of temporary or fake contact information** for apprentice registration is strictly prohibited. Establishments must ensure that only the genuine contact details of apprentices are used during the enrolment and contract creation process.

This office shall not be held responsible for any irregularities or disputes arising out of misuse of credentials or unauthorized actions carried out by TPAs or any other organization or individual. We advise all establishments to maintain the sanctity and accountability of the system by exercising due diligence in their dealings.

We look forward to your continued cooperation in strengthening the implementation of the apprenticeship scheme in the region with due integrity.

Thanks and regards

Yours faithfully,

(Dr. S. M. Ejaz Ahmad)
Director

